Office management leaders to meet Sept. 15–18

12th annual session will be held at the Boca Raton Resort & Club

The American Association of Dental Office Management (AADOM) will welcome dentists, practice leaders and administrators to the Boca Raton Resort & Club for three days of management-based learning. The 12th annual session will be held Sept. 15–18 and will feature courses in leadership, medical billing, manager-doctor relationships and dental insurance. Donna Cutting, CSP, AADOM’s keynote speaker, will present “Red-Carpet Diem! Seize the Opportunity for Customer Service.” Attendees will learn how providing world-class customer service creates an experience for patients that will keep them loyal to you and your practice.

Other sessions will touch on topics such as medical billing, hygiene department productivity, treatment planning, leadership and dental insurance. The roster includes well-known speakers such as Dr. David Rice, Rachel Wall, Christine Taxin, Anastasia Turchetta, Dayna Johnson and Teresa Duncan. Software workshops to maximize production will be taught for users of both Eaglesoft and Dentrix software systems. The popular “Forum Live!” brings hundreds of dental practice administrators and business managers together to exchange ideas and share best practices for diverse topics such as moving to a paperless office, compliance and hiring/termination scenarios. These courses are approved for nine C.E. credits (including toward the AADOM Fellowship Program). AADOM will also announce the winner of the 2016 Practice Manager of the Year, as well as induct the newest class of fellows into the AADOM Fellowship Program. AADOM is once again hosting the Dental Spouse Business Network (DSBN) for dental spouses and life partners.

For more details about the annual session and more information you can visit www.aadomconference.com.

(Source: AADOM)